



1<sup>st</sup> February 2022



## **Bondline Electronics Shoe Policy 2022**

- **Abeba have implemented new costs for their full range of shoes. All shoes will need to be re-quoted as of February 1<sup>st</sup> 2022.**
- **The minimum order for ESD shoes will be 2 pairs per order. Expected lead time is approx. 3-4 weeks, our order is placed with Abeba every Friday providing we have their MOQ of 10 pairs.**
- **If the chosen model is not in stock in Abeba's warehouse, lead time could extend to up to 6-8 weeks for manufacture.**
- **Shoes bought from our Abeba range can be returned and exchanged for different sizes or styles of shoe. (Subject to a carriage / delivery charge) Any Abeba shoes returned for exchange must be unworn, in pristine condition and in the original packaging.**
- **Any exchange/ return must be made within 14 days from receiving. For returns extending this duration a re-stock fee of 15% will be implemented.**
- **Shoes must be returned at customers cost and the original carriage charge for the shoes being returned will not be refunded/ credited.**
- **If any shoes are found to have a fault, these will be replaced free of charge or a credit will be raised for the purchase price of the shoes.**

